

excess debris, trash, and rubbish (please no pool acid), not normally removed through solid waste disposal service. This service is provided once a year.

It is important that residents not place their discards out more than seven days in advance of their scheduled pickup. Please call the Community Sanitation Division at 621-1447 for the scheduled time in your area. Solid Waste Management Division: For questions regarding your weekly garbage pickup or trash around the container, please call 621-1452

The accumulation of garbage, trash, appliances, car parts, old furniture, scrap materials, and overgrown vegetation is considered a public nuisance. To file a complaint call the Code Enforcement Division at 621-8400.



TREES

Are the branches from trees along the street blocking your view? Has a branch from a tree fallen into the street? For questions regarding trees which are located in City parks call the Parks and Recreation Division at 621-2903. For questions regarding trees located along streets or in the median call the Street Maintenance Division at 621-1492.



VEHICLE PARKING

Vehicles parked on private residential property must be parked on driveways, in a garage, or a carport. Vehicles cannot be parked on dirt, lawn, or landscape areas. Call the Code Enforcement Division at 621-8400

Inoperable vehicles cannot be parked on the street or stored on private property unless fully enclosed within a legal structure, i.e., garage. Car covers are not acceptable. For inoperable vehicles on private property, call the Code Enforcement Division at 621-8400 and for inoperable vehicles on the street, call the Police Department at 498-2085.

Recreational vehicles may be parked or stored on private property as long as: 1) they are enclosed within a legal structure; 2) they are within a side or a rear yard enclosed by a solid wall or fence between 5 feet and 6 feet in height; and 3) they are not used for human habitation. The parking of recreational vehicles is regulated by the Code Enforcement Division if on private property, call 621-8400. If the recreational vehicle is parked on the street, call your District Policing Office at the number listed under the Police Department Section.



VEHICLE REPAIRING

Open repair of vehicles is prohibited in residentially zoned districts. You may add fluids, change a flat tire, jump start, and repair your own personal vehicle inside your garage. Call 621-8400.



VEHICLE THEFT

The Fresno Police Department and the California Highway Patrol have formed an auto theft task force, "Fresno H.E.A.T." (Help Eliminate Auto Theft). If you feel you have active auto thieves operating in your neighborhood or possibly have a chop shop operating nearby, please call Fresno H.E.A.T. at 253-7045. If it is an emergency, call 911.



WATERING SCHEDULE

Summertime (March 2 - November 30) - ODD numbered addresses may water on Tuesday, Thursday, and Saturday. EVEN numbered addresses may water Wednesdays, Fridays, and Sundays.



Trees, shrubs, flowers, gardens may be watered anytime during the scheduled watering day.

No watering permitted on Mondays, or any day during the hours of 6:00 to 8:00 a.m. or 11:00 a.m. to 7:00 p.m.

Wintertime (December 1 - March 1) — ODD numbered addresses may water anytime on Saturdays. EVEN numbered addresses may water anytime on Sundays.

For more information on the watering schedule or to report water abuse call 621-5480.

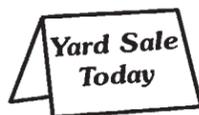
WEEDS

The accumulation of tall, dry grass on vacant lots is prohibited. Property owners are required to maintain their lots **year around**. During the weed abatement season, generally April through October, property owners are required to ensure all weeds that constitute a fire hazard are cleared or the land is turned with a disc. For further questions or to file a complaint, please call the Code Enforcement Division at 621-8400.



YARD SALES

You may have two yard sales at your residence in any calendar year. They must conform to the following conditions: 1) each sale is limited to no longer than 72 hours; 2) no items may be displayed on the public right-of-way; 3) all items sold must have been used and no longer needed by the occupants of the residence; and 4) no signs are to be posted on public property. Call 621-8400.



OUR NEIGHBORHOOD GUIDE

Mayor
Alan Autry

City Council Members

Tom Boyajian	District 1
Brian Calhoun	District 2
Cynthia Sterling	District 3
Larry Westerlund	District 4
Mike Dages	District 5
Jerry Duncan	District 6
Henry T. Perea	District 7

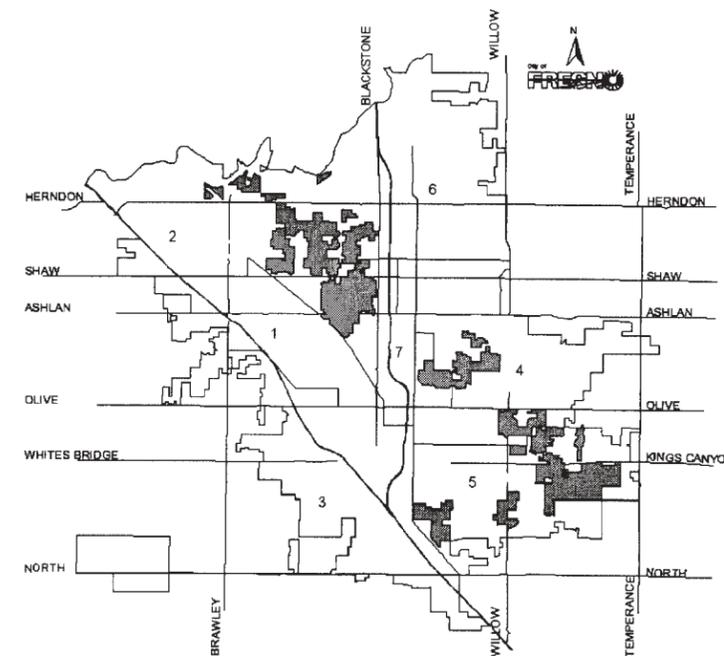
To contact the Mayor or your City Council Member call 621-8000 or write to:

City Hall
2600 Fresno Street
Fresno, CA 93721-3600

Planning and Development Department

2600 Fresno Street
Fresno, CA 93721-3605
Nick Yovino, Director. 621-8300

Fresno Council Districts



Dear Neighbor:

Our neighborhoods are where we live, shop, play, and work. They are an extension of our homes...and, just as we take care of our homes, we also need to take care of our neighborhoods. "Our Neighborhood Guide" was developed to assist you in understanding City ordinances and knowing who to call to obtain a particular service or receive additional information. Working together we can revitalize our neighborhoods!



ANIMALS

Farm animals such as rabbits, ducks, chickens, pigs, goats, sheep, cows, and horses are not permitted in residentially zoned districts. Call 621-8400.

Animal neglect or loose dog complaints should be referred to the SPCA at 233-7722. Animal bite complaints should be referred to the County of Fresno at 445-3385.

Regarding barking dogs, please see the section on Noise.

BLOCK PARTIES

The City encourages people to organize block parties because they are a good way to get to know your neighbors. If you're interested, please call the City Council Office at 621-8000 for more information. You can get official permission to temporarily close the street in front of your home and arrange for a visit from the Police Department and Fire Department staff.



BUSINESS

You may not operate a business out of your home for the repair, manufacture, process, sale, display, or trade of goods, materials, or objects. There are strict rules regulating running a business out of your home. Very few professions comply with the provisions of the home occupation code. Call the Planning and Development Department at 621-8277 if you are interested in more information.

FENCES

There are rules for building a fence. Backyard and side yard fences cannot be over 6 feet in height. A front yard fence cannot be over 3 feet in height. For more information, call the Planning and Development Department at 621-8277.

Pool Fences: Fencing is required around swimming, wading and bathing pools that have a depth of 18 inches or more. Please call Code Enforcement Division at 621-8400.

FIRE DEPARTMENT

Fire Suppression

In case of a fire in your home or neighborhood, or if you have a medical emergency, call the Fire Department at 9-1-1. Give the operators your address and tell them what the problem is.

Fire Prevention

If you have questions about preventing fires, call 621-4000. A Fire Inspector can give you information about what to do to keep your home or business safe from fire.

Burn Aware Programs

The Fire Department's Burn Aware programs provide fire safety education for 1st, 2nd & 3rd grade students in all Fresno elementary schools.

Burn Aware also has a Juvenile Firesetters Program. If you have a child that plays with fire or matches, call 621-4000 and make an appointment to have your child participate in this Program. The Program teaches children why fire is a tool, not a toy. Free smoke detectors

Free smoke detectors are available for senior citizens or disabled people. Fresno firefighters will install the smoke detectors in your home to help keep you safe from fire.

If you are disabled or elderly and live alone, call 621-4000 and ask about the Emergency Alert Program. In this way, if you have a problem in your home, fire and/or police will have access to your name and health condition and will know about your condition before they arrive at your residence.

GRAFFITI

For assistance in graffiti removal, to volunteer for a graffiti removal program, or to provide "tagger" information to the Police Department, please call Graffiti Abatement at 621-TAGS.

HOUSING PROGRAMS

The Redevelopment Agency of the City of Fresno and the Fresno Housing Authority have formed a partnership to



provide property owners with a grant of up to \$6,500 to enhance the exterior of their single family residence. For more information call the Community

Housing Partnership Program at 445-8905.

Housing Assistance

The Fresno Housing Authority offers a number of housing assistance programs, e.g., Section 8, Public Housing, MRR. For more information, or to find out if applications are being accepted, please call the Housing Authority at 443-8400.

Mortgage Credit Certificate (MCC) Program: For information on the MCC, please call the Fresno Housing Authority at 443-8400.

First-Time Home Buyers: The Home Buyers Assistance Program is designed to help low-income families purchase their first home. Loans of up to \$40,000 are available at 0% interest and no monthly payments; however, the loans are due upon sale or when the home is no longer the buyer's principal residence. For more information call 621-8300.

Housing Problems

Renters: Assistance is available in the following areas: tenant/landlord disputes, evictions advice on standard housing complaints. Please call Fresno County RentSense at 488-3500, the Better Business Bureau - Dispute Settlement Center at 222-8111, Central California Legal Services at 441-1611, or Centro La Familia at 237-2961.

Minimum standards for dwellings are required by the Uniform Housing Code and the California State Health and Safety Code. These standards include such items as requiring adequate heat, plumbing, and electrical systems. If repairs are needed, tenants are encouraged to first work with their landlords to have repairs made. However, if assistance is needed, please call the Code Enforcement Division at 621-8400.

Public Nuisance: Any abandoned buildings which may attract malicious mischief activity or trespassing should be reported by



calling 621-8400.

Health Hazards: Lead-based paint poisoning is especially dangerous to children under the age of seven. If you suspect your child or another member of your household has ingested lead-based paint, paint chips, or dust particles containing lead, contact the Fresno County Health Department at 445-3330.

NOISE

Excessive noise can detract from the quality of life in a neighborhood. It is important that neighbors work together, privately, to solve minor problems, like barking dogs. The City of Fresno does not get involved in these disputes and, if courteous communication is not successful, you should contact a private attorney. For other more serious or persistent problems:



Loud Parties - Call the Fresno Police Department at 498-1414.

Construction Noise - Call the Fresno Building and Safety Division at 621-8104.

Industrial or Commercial Noise/Activities - Call 621-8400.

POLICE DEPARTMENT

District Policing Offices:

Southwest	621-6100
Central	621-6200
Southeast	621-6300
Northeast	621-6400
Northwest	621-6500



Neighborhood Watch
Enhance your area's positive sense of community by forming

and maintaining a Neighborhood Watch Program and cooperatively working out general neighborhood problems. Call the Crime Prevention Community Service Officer at your District Policing Office (numbers listed above).

Problem Oriented Policing (POP)
The Fresno Police Department's

Problem Oriented Policing (POP) Program is one of the main components of the community-based policing. It was established to "decriminalize" a specific target area. This program utilizes assistance from other city departments, public and



private sector providers, community organizations, business, schools, property owners, and residents to remove the criminal element and stabilize the area. The program identifies target areas based on the number of calls for service or evidence that criminal activity is occurring. For more information, call your District Policing Office at the number listed above.

Care Fresno

Care Fresno is an extension of Problem Oriented Policing (POP). It is the intent of the Care Fresno Program to prevent criminal elements from returning to neighborhoods. Care Fresno builds partnerships with local schools, churches and businesses for the purpose of training volunteers and developing resources to promote programs that will help restore and maintain safe neighborhoods. Programs include reading/tutoring centers, recreational activities, job training, ESL classes and parenting classes. For more information about this program contact the Care Fresno office at 442-3216.



SIGNS

Signs play a vital role in identifying businesses. However, signs which are abandoned, illegal, or block public rights-of-way, have a blighting influence on the City. If you want more information regarding our existing sign ordinance, please call 621-8400.

STREET FLOODING

Heavy rain brings much needed



water to our beautiful valley. Sometimes it fills our streets and roadways so that passage is difficult. Regarding urban drainage problems call the Fresno Metropolitan Flood Control District at 456-3292. To report illegal dumping into the storm drainage system call 456-3292.



STREETLIGHTS

Is the streetlight burning brightly? Or is it flickering? Is it burned out? Did you know that it actually saves money to replace a flickering streetlight before the bulb burns out? Report flickering and burned out streetlights by calling the Traffic Signals and Streetlights Section at 621-1492.

STREET SWEEPING

For questions regarding street sweeping, please call Community Sanitation Division at 621-1447. For rubbish or trash in the street, please call the Street Maintenance Division at 621-1492.



TIRES

It is unlawful to store or dump tires on residential or vacant lots. City of Fresno residents wishing to dispose of tires at the City operated tire facility may call the Code Enforcement Division at 621-8400 to arrange for an appointment. A disposal fee is charged. To help solve this problem, please remember to leave your old tires with your dealer!



TRASH & DEBRIS

"Operation: CLEAN-UP" is designed to assist residents within the City limits in the removal of